

ANNUAL REPORT 2019

ACHIEVEMENTS IN 2019

- De Paul House in 2019 continued to provide urgent family support in an environment where sadly demand continues to grow.
- Emergency housing provisions, tailored education programmes and ongoing outreach support continued to enhance greater family residencies and independence.
- Attention to sound financial management positions De Paul House for further growth.

..... AND SO TO 2020

 The challenges of COVID-19 have affected all. De Paul House managed to continue to serve the needs of our families, staff incomes were protected without the need for Government wage subsides, and we are collectively confident that we will be able to continue to enhance our services and programmes.

- De Paul House is currently working closely with the Catholic Diocese of Auckland and representation from the Ministry of Housing and Urban Development to repurpose the old IHC premises at 35 Akoranga Drive for transitional and social housing.
- We remain confident that we will soon achieve recognition under the Community Housing Regulatory Authority. This will enable a planned move into social housing.
- As part of a review of our Strategic Plan, the Board of Trustees determined the need to fully reflect in our work the spirit of Te Tiriti o Waitangi. This requires a commitment by our Board of Trustees and staff, and underlying processes and initiatives in order to achieve this.

We continue to be amazed and feel privileged in the support we receive from our staff, volunteers, government, donors and the Catholic Diocese of Auckland.

This truly represents a community response and we are indeed grateful.

RENDAN FITZGERALD
CHAIRPERSON

3,870 individuals have been rehoused since 1986. 1,565 adults and 2,305 children.

FINANCIAL PERFORMANCE 2019

Total Annual Revenue \$2,088,886

Expenses

Fundraising Expenses \$9,326

Costs related to providing services including

Volunteer & Employee Costs \$1,669,980 Depreciation, Bank charges & other Expenses \$69,037

Building Costs \$24,637

Total Annual Expenses \$1,772,980

Surplus for the Year \$315,906

SERVICE PERFORMANCE 2019



Emergency Housing Units



6 more properties acquired for emergency housing units: 31 in total (up from 26 last year), now across 9 sites (7 in 2018), with the capacity to house 38 families (33 in 2018) at any one time.

Educational Programs



278 attendees across Early Childhood & Learning Centre educational programs same in previous year: an average of 20 preschoolers, 10 school aged children and 40 adults per term

Learning Centre programs include a food. money management class, computer & food handling certification course, sewing, a literacy class, and an after school program.

Outreach Family Support



138 families rehoused back in the community (121 in 2018), with 6-month's full access to De Paul House support services such as Family Support, ECE, clothing and

Donated Furniture Pick Ups



Quality donated furniture items are used to furnish homes for clients when rehoused back into the community.
265 lots picked up in 2019 (253 in 2018).

OUR CURRENT BOARD MEMBERS

Brendan Fitzgerald (Chairman) Ian McHardy Deirdre Berry Lui Poe Rachel O'Connor Gerard Burns Alan Blackie Kathleen Petrie David Redmore Anne Gray (Minute Secretary)

SNAPSHOT: JULY 1ST 2019 TO JUNE 30TH 2020



4 more homes opened in Warkworth.
10 families in total, 50 individuals - 18 adults and 32 children now residing here.

AUGUST

Three additional staff members recruited as the demand to help homeless families increases. 463 inquiries for housing and advocacy since January.

SEPTEMBER

Work & Income employee office onsite has been running for 7 months, making government support services more accessible for De Paul House clients.

OCTOBER

12 week student placement from Auckland University comes to an end. An exceptional addition to the Social Work team.

NOVEMBER

626 inquiries for emergency housing to date, affecting 1,225 children.

111 more calls than the previous year.

DECEMBER

95 families provided with a Christmas food parcel. 240 children received gifts and treats.

3,139.5 volunteer hours contributed in 2019, 1,622.5 hours worked from January 2019 to June 2019. Despite 2 inactive months due to COVID-19, 907 volunteer hours have been accomplished from January 2020 to June 2020.

JANUARY 2020

124 families have lived in De Paul House in 2019. A total of 467 individuals - 111 adults and 356 children safely housed.

FEBRUARY

A partnership with Sheridan Outlet established, with a year's supply of sheets and towels donated to De Paul House.

THANK YOU HAYLEY FOR MAKING THIS HAPPEN!

MARCH-APRIL

De Paul House goes into lock down due to COVID-19. 30 resident families - 45 adults and 91 children supported.

Alert levels 4 & 3: De Paul House as an essential service continues its residential & support services.

Food distribution is a priority. In 7 weeks, 319 food parcels were prepared and delivered, surpassing the 273 food parcels given out in total in 2019.

MAY

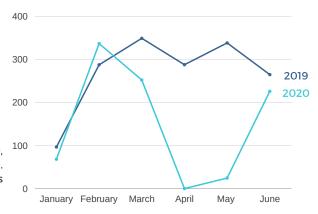
Alert level 2:

3 bedroom property in Glenfield opened and tenanted by our outstanding Social Work and Tenancy & Property team.

JUNE

Alert level 1:

Volunteers and staff return to work. On average, De Paul House receives the equivalent of two full-time positions through volunteer hours per week.



































THANK YOU FOR YOUR GENEROSIT AND SUPPORT.

BUSINESS & SPONSORSHIP

Casual Foodie Flowers On Onewa High Life Premium Flooring Synergy Flooring Z Northcote

Plunket

COLLABORATIONS

20/20 Community Trust (Spark) **Auckland Community Law Centre Auckland Zoo** Belong Aotearoa (Wise Catering) **Boric Food Market Community Fruit Harvest** Cook's Night Off English Language Partners NZ Good Bitches Baking **Housing Connections (Auckland Emergency** Housing Providers) Illo Books Just Because Kaipatiki Community Facilities Trust Kaipatiki Youth Development Trust Little & Friday Littlemore North Harbour Budget Services **North Shore Budget Services** North Shore Women's Centre

Sanitarium Sheridan Outlet (Sleepsafe) Shine Women's Refuges Stealth Media Ltd Te Puna Hauora The Fono The Kiwianas Club Of Takapuna **United Way** Volunteering Auckland Woodside Cafe

CONTRACTORS

ADT Security Auckland Allsafe Security Ayone Computers **Building & Fire Services Ltd** Fire Guys Ltd Galbraith Plumbing & Drainage Ltd Global Security Ltd Northcote Electrical

INTERDENOMINATIONAL

Equippers Church Inspire Church Maria Assumpta Parish, Beachhaven NZ Dominican Sisters Trust Board St Joseph's Parish, Takapuna St Mark Coptic Orthodox Church St Mary's Parish, Northcote

SCHOOLS

Carmel College Rosmini College St Cuthbert's College St Leo's Catholic School St Mary's Primary School St Peter's College Westminster Christian School

A SPECIAL THANK YOU TO THE **FOLLOWING** ORGANISATIONS FOR YOUR HARD WORK AND SUPPORT **DURING COVID-19 LOCKDOWN:**

AA Cleaning Ltd **Bays Community Housing Trust** Fantail & Turtle Kiwi Harvest Rotary Clubs Birkenhead, Glenfield, Milford, and Northcote The Society of St Vincent De Paul St John The Baptist Anglican Church The Salvation Army, Glenfield